

ARTIN ARAKELIAN

SVP, HEAD OF TECHNOLOGY | AI TRANSFORMATION | PLATFORM STRATEGY | PRODUCT & ENGINEERING PARTNER

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EXECUTIVE PROFILE

Technology executive with 15+ years of experience leading enterprise technology, cybersecurity, cloud infrastructure, platform operations, business systems, automation, DevOps enablement, and digital transformation across fintech, SaaS, healthcare, aerospace, media, legal services, and high-growth technology environments. Strong operator and strategic advisor who partners with CEOs, executives, engineering, product, security, operations, and business stakeholders to translate complex technology decisions into practical roadmaps, measurable outcomes, and scalable operating models. Well aligned to AI-native transformation environments requiring disciplined architecture, build-versus-buy thinking, data foundations, security governance, lean team leadership, and hands-on technical credibility.

EXECUTIVE TECHNOLOGY CAPABILITIES

AI-Native Transformation: Workflow automation, AI-enabled operations, use-case prioritization, governance

Platform & Cloud Operations: Azure, AWS, hybrid cloud, scalability, resilience, monitoring, reliability

Data & Business Intelligence: Operational reporting, data visibility, governance, decision support

Executive & Board Communication: Business cases, KPIs, risk narratives, strategic recommendations

Technology Strategy: Multi-year roadmaps, architecture direction, build-vs-buy, investment decisions

Product & Engineering Partnership: DevOps enablement, delivery discipline, production support, technical tradeoffs

Cybersecurity & Risk: IAM, endpoint security, SOC 2/ISO readiness, incident response, compliance

Team & Vendor Leadership: Global teams, lean operating models, strategic vendors, budgets, sourcing

PROFESSIONAL EXPERIENCE

Express Network, A Legal Support Network Co.

Dec 2024 - Present

Head of Information Technology & Cybersecurity

Los Angeles, CA

- Lead enterprise technology, cybersecurity, business systems support, Microsoft 365, infrastructure, telecom, endpoint management, service delivery, automation, and vendor operations for a multi-office legal services organization.
- Developed and execute a 24-month technology roadmap focused on scalable operations, identity, endpoint security, ITSM maturity, business systems modernization, infrastructure reliability, automation, compliance readiness, and business continuity.
- Evaluate and implement internal platforms and major enhancements, coordinating requirements, vendor selection, testing, rollout planning, user adoption, documentation, and post-launch support.
- Drive AI and automation use cases across documentation, operational reporting, ticket routing, onboarding/offboarding, endpoint visibility, support workflows, and executive communications.
- Partner with executive, Finance, Legal, Compliance, Operations, and department leaders to prioritize investments, reduce risk, improve employee productivity, and align technology execution to business outcomes.

Beecan Health

Feb 2023 - Aug 2024

Senior Director of Information Technology

Glendale, CA

- Led enterprise IT, cybersecurity, cloud infrastructure, business systems, compliance automation, and service operations for distributed clinical and business teams across 60+ healthcare facilities.
- Built and led a 30+ person global technology organization spanning infrastructure, service desk, endpoints, systems administration, cybersecurity, onboarding/offboarding, and enterprise support.
- Established a 24/7 operating model with improved monitoring, incident response, escalation management, disaster recovery, business continuity, knowledge sharing, and service accountability.
- Directed platform decisions, application integrations, licensing, procurement, vendor negotiations, capital planning, budgeting, managed services, and executive reporting for enterprise technology initiatives.
- Improved HIPAA-aligned controls, identity governance, data protection, operational resilience, and support consistency while enabling scalable organizational growth.

SOLS**Dec 2021 - Nov 2022****Senior Director of Information Technology**

Los Angeles, CA

- Led enterprise technology, cloud operations, cybersecurity, DevOps enablement, identity governance, business platforms, and compliance strategy within a fintech and blockchain technology environment.
- Defined roadmaps aligned with SOC 2, ISO 27001, automation, access governance, platform scalability, secure operations, infrastructure performance, and operational resilience.
- Partnered with business, engineering, security, and platform stakeholders on integrations, vendor-led implementations, release planning, production support, cloud operations, and technical risk management.
- Improved global service maturity, delivery discipline, operational consistency, and cross-functional execution across distributed teams.

ABL Space Systems**May 2021 - Nov 2021****Head of Information Technology**

Los Angeles, CA

- Led IT modernization, secure infrastructure, enterprise systems, cybersecurity, and compliance initiatives for a rapidly scaling aerospace and defense engineering organization.
- Defined a three-year technology roadmap supporting cloud transformation, application scalability, operational scale, security maturity, and business growth.
- Managed cross-functional initiatives across systems, networking, endpoints, access controls, application support, compliance automation, secure data handling, and service delivery.
- Strengthened governance and secure technology practices aligned with ITAR and NIST SP 800-171 requirements.

FaZe Clan**Nov 2019 - May 2021****Senior Manager of Information Technology**

Los Angeles, CA

- Directed global IT operations, cloud infrastructure, cybersecurity, collaboration platforms, endpoint management, and employee technology for a high-growth media and digital entertainment company.
- Built scalable operating practices supporting distributed teams, global offices, events, content production, executives, and fast-moving business needs.
- Improved system reliability, incident response, endpoint management, network security, vendor performance, data protection, and support operations.
- Supported ISO 27001 readiness and partnered with leadership on technology planning, platform needs, employee experience, and operational improvements.

BlackLine**Apr 2015 - Nov 2019****Senior Systems Administrator | Incident Manager | Network**

Los Angeles, CA

Operations Center Engineer

- Progressed through infrastructure and operations roles supporting a high-availability financial SaaS environment.
- Led major incident coordination, technical escalations, service restoration, root-cause follow-through, and production support across cross-functional teams.
- Supported enterprise systems, cloud services, monitoring, networking, change management, release coordination, and continuous improvement.

EDUCATION & CERTIFICATION**Bachelor of Science, Computer Science - DeVry University**

ITIL v3 Certified

TECHNOLOGY & GOVERNANCE

AI Enablement | Workflow Automation | Generative AI Use Cases | Platform Strategy | Cloud Infrastructure | Azure | AWS | SaaS Platforms | Microsoft 365 | Entra ID | Intune | DevOps Enablement | Business Systems | Data Governance | BI / Operational Reporting | Cybersecurity | IAM | Vulnerability Management | Incident Response | NIST | SOC 2 | ISO 27001 | HIPAA | ITAR | ITSM / ITIL | Production Support | Vendor Management | Budgeting | Build-vs-Buy Analysis | Executive Reporting | KPI Development