ARTIN ARAKELIAN

DIRECTOR OF CYBERSECURITY | SECURITY STRATEGY | GRC | INCIDENT RESPONSE | IT/OT RISK

Los Angeles, CA | 818-633-0682 | artinarakelian@gmail.com | linkedin.com/in/artin-arakelian

EXECUTIVE PROFILE

Cybersecurity and IT executive with 15+ years of experience leading pragmatic, business-aligned security, infrastructure, cloud, identity, endpoint, incident response, vulnerability management, and compliance programs across healthcare, fintech, aerospace/defense, SaaS, legal services, and other regulated environments. Proven ability to define security strategy, improve risk posture, lead lean and distributed teams, partner with executives and audit stakeholders, manage vendors and budgets, and deliver measurable security and operational improvements without unnecessary complexity. Strong background aligning security controls with business priorities, compliance requirements, cost constraints, and operational realities.

SECURITY LEADERSHIP CAPABILITIES

Cybersecurity Strategy: Risk-based roadmaps, executive reporting, defensible controls, board-ready narratives

Security Operations: Threat detection, vulnerability management, incident response, EDR/SIEM oversight

GRC & Compliance: NIST CSF, ISO 27001, SOC 2 readiness, HIPAA, ITAR, CCPA/CPRA awareness

Identity & Access: Entra ID, MFA, RBAC, onboarding/offboarding, privileged access governance

IT/OT & Critical Systems: Secure infrastructure, segmentation direction, legacy risk reduction, resilient operations

Audit & Risk Management: Evidence gathering, risk registers, remediation tracking, policy management

Vendor & Cost Discipline: Tool rationalization, licensing, contracts, MSP/MDR oversight, ROI-focused spend

Team Leadership: Lean teams, accountability, KPIs, cross-functional execution, service culture

PROFESSIONAL EXPERIENCE

Express Network, A Legal Support Network Co.

Dec 2024 - Present

Head of Information Technology & Cybersecurity

Los Angeles, CA

- Lead cybersecurity, IT operations, Microsoft 365 security, identity, endpoints, infrastructure, vendor risk, email security, and incident readiness for a multi-office legal services organization.
- Developed and execute a 24-month roadmap focused on endpoint security, identity governance, infrastructure modernization, ITSM maturity, business continuity, compliance readiness, and operational resilience.
- Strengthen security controls across Entra ID, Microsoft 365, shared mailboxes, administrative access, DMARC/DKIM, Barracuda email security, endpoint baselines, BitLocker, onboarding/offboarding, and user awareness.
- Implement Atera RMM/ITSM to centralize ticketing, endpoint visibility, asset tracking, remote support, automation, service metrics, and operational accountability.
- Manage security and technology vendors, renewals, licensing, support contracts, and budget priorities with emphasis on risk reduction, value delivery, and avoiding tool sprawl.
- Partner with executive, Legal, Compliance, Operations, and department leaders to communicate technology risk, prioritize remediation, and improve secure business operations.

Beecan Health

Feb 2023 - Aug 2024

Senior Director of Information Technology

Glendale, CA

- Led enterprise IT, cybersecurity, cloud infrastructure, compliance automation, endpoint management, and service operations across 60+ healthcare facilities in a regulated environment.
- Built and led a 30+ person global technology organization spanning infrastructure, service desk, endpoint management, systems administration, cybersecurity, onboarding/offboarding, and enterprise support.
- Improved HIPAA-aligned controls, identity governance, access management, endpoint security, data protection, incident response readiness, and operational resilience across distributed operations.
- Established a 24/7 operating model with stronger monitoring, escalation management, disaster recovery, business continuity, knowledge sharing, and service accountability.
- Owned vendor procurement, licensing, platform decisions, contracts, budgeting, capital planning, managed services, and executive reporting for security and infrastructure initiatives.

SOLS
Dec 2021 - Nov 2022

Senior Director of Information Technology — Los Angeles, CA

- Led cybersecurity, enterprise IT, cloud operations, DevOps enablement, identity governance, and compliance strategy within a fintech and blockchain technology environment.
- Defined security and technology roadmaps aligned with SOC 2, ISO 27001, automation, access governance, infrastructure performance, secure operations, and operational resilience.
- Partnered with business, engineering, and security stakeholders on risk management, vendor-led implementations, production support, incident response, cloud security, and controls readiness.
- Improved service maturity, delivery discipline, operational consistency, and cross-functional execution while reducing cost and complexity.

ABL Space Systems
May 2021 - Nov 2021

Head of Information Technology — Los Angeles, CA

- Led IT modernization, secure infrastructure, cybersecurity, endpoint operations, and compliance initiatives for a rapidly scaling aerospace and defense organization.
- Defined a three-year roadmap supporting cloud transformation, secure access, infrastructure scalability, operational growth, business continuity, and security maturity.
- Managed initiatives across networking, systems, endpoints, identity, access controls, support operations, compliance automation, and secure data handling.
- Strengthened governance and security practices aligned with ITAR and NIST SP 800-171 requirements.

FaZe Clan
Nov 2019 - May 2021

Senior Manager of Information Technology — Los Angeles, CA

- Directed global IT operations, cloud infrastructure, cybersecurity, collaboration tools, endpoint management, and employee technology for a high-growth media and digital entertainment company.
- Improved incident response, endpoint management, network security, vendor performance, data protection, and support operations across distributed teams and global offices.
- Supported ISO 27001 readiness and partnered with leadership on security planning, user experience, SaaS tooling, technology governance, and operational improvements.

BlackLine
Apr 2015 - Nov 2019

Senior Systems Administrator | Incident Manager | Network Operations Center Engineer — Los Angeles, CA

- Progressed through infrastructure and operations roles supporting a high-availability financial SaaS environment.
- Led major incident coordination, technical escalations, service restoration, root-cause follow-through, and production support across cross-functional teams.
- Supported enterprise systems, cloud services, monitoring, networking, change management, release coordination, and continuous improvement.

EDUCATION & CERTIFICATION

Bachelor of Science, Computer Science - DeVry University

ITIL v3 Certified

SECURITY TOOLS, FRAMEWORKS & GOVERNANCE

Cybersecurity Strategy | NIST CSF | NIST SP 800-171 | ISO 27001 | SOC 2 | HIPAA | ITAR | SOX ITGC Familiarity | CCPA/CPRA Awareness | Risk Management | GRC | Vulnerability Management | Incident Response | Threat Detection | EDR/XDR | SIEM/SOAR | IAM | PAM Concepts | MFA | RBAC | Microsoft 365 Security | Entra ID | Intune | Endpoint Security | Email Security | DMARC/DKIM | Business Continuity & Disaster Recovery | Security Awareness | Phishing Prevention | Vendor Risk | License Rationalization | KPIs | Executive Reporting | IT/OT Security Familiarity