

ARTIN ARAKELIAN

CHIEF INFORMATION OFFICER

Los Angeles, CA | 818 633 0682 | artinarakelian@gmail.com | artinarakelian.com | LinkedIn

EXECUTIVE PROFILE

Enterprise technology executive with 18 years of experience aligning IT strategy, cybersecurity, business systems, cloud infrastructure, service delivery, governance and investment portfolios with business growth. Proven operator across multisite, global, regulated and high growth environments, with success building teams, modernizing platforms, improving resilience, rationalizing vendors and advising chief executives and functional leaders on risk, cost, capability and transformation priorities.

LEADERSHIP STRENGTHS

Enterprise IT Strategy	Digital Transformation	Business Systems and Integrations	IT Governance and Operating Models
Cybersecurity and Enterprise Risk	Global Service Delivery	Business Continuity and Resilience	Budget, Vendor and Portfolio Leadership

PROFESSIONAL EXPERIENCE

Express Network, A Legal Support Network Co. | Los Angeles, CA | December 2024 to Present

Head of Information Technology & Cybersecurity

- Own enterprise technology, cybersecurity, business systems, Microsoft 365, infrastructure, telecom, endpoint management, service delivery, automation and vendor operations for a multi office legal services organization.
- Developed and execute a 24 month modernization roadmap spanning identity, endpoints, email security, ITSM, infrastructure reliability, automation, compliance readiness, business continuity and operational resilience.
- Modernized service delivery through centralized ticketing, endpoint visibility, asset management, automation, support metrics and operating accountability.
- Partner with the chief executive, Finance, Legal, Compliance, Operations and department leaders to prioritize investments, communicate risk, rationalize vendors and align technology execution with business outcomes.

Beecan Health | Glendale, CA | February 2023 to August 2024

Senior Director of Information Technology

- Led enterprise IT, cybersecurity, cloud infrastructure, business systems, compliance automation and service operations across more than 65 healthcare facilities.
- Built and led a global technology organization of more than 50 people spanning infrastructure, cybersecurity, service desk, endpoints, systems administration, onboarding, offboarding and enterprise support.
- Established a continuous operating model with stronger monitoring, incident response, escalation management, disaster recovery, business continuity, knowledge sharing and service accountability.
- Owned platform decisions, integrations, licensing, procurement, contracts, vendor negotiations, budgeting, capital planning, managed services and executive reporting.

SOLS | Los Angeles, CA | December 2021 to November 2022

Senior Director of Information Technology

- Led enterprise technology, cybersecurity, cloud operations, DevOps enablement, identity governance, business platforms and compliance strategy for an early stage startup building a Web3 payment processing platform.
- Defined roadmaps for platform scalability, cloud performance, secure operations, automation, access governance, production support and operational resilience.
- Partnered with business, engineering, security and platform stakeholders on integrations, release planning, technical tradeoffs, production support and delivery discipline.

PROFESSIONAL EXPERIENCE CONTINUED

ABL Space Systems | Los Angeles, CA | May 2021 to November 2021

Head of Information Technology

- Led secure IT modernization, cloud infrastructure, enterprise systems, cybersecurity, endpoints and service delivery for a rapidly scaling aerospace and defense organization.
- Defined a three year technology roadmap supporting cloud transformation, application and infrastructure scalability, secure access, operational growth and business continuity.
- Strengthened governance, access controls and security practices aligned with ITAR and NIST 800 171 requirements.

FaZe Clan | Los Angeles, CA | November 2019 to May 2021

Senior Manager of Information Technology

- Directed global IT operations, cloud infrastructure, cybersecurity, collaboration platforms, endpoint management and executive technology support for a high growth media and digital entertainment company.
- Built scalable operating practices supporting distributed teams, global offices, events, content production, executives and rapidly changing business needs.
- Improved reliability, incident response, endpoint management, network performance, vendor execution, data protection and employee support.

BlackLine | Los Angeles, CA | April 2015 to November 2019

Senior Systems Administrator | Incident Manager | Network Operations Center Engineer

- Progressed through infrastructure and operations roles supporting a highly available financial SaaS platform and enterprise technology environment.
- Led major incident coordination, technical escalations, service restoration, root cause follow through, change coordination and continuous improvement.
- Supported cloud services, enterprise systems, networking, monitoring, release coordination, production support and ITIL based operations.

EDUCATION & CERTIFICATION

Bachelor of Science, Computer Science | DeVry University

ITIL v3 Certified

ENTERPRISE TECHNOLOGY & GOVERNANCE

IT Strategy | Digital Transformation | Business Systems | Cloud Infrastructure | Service Delivery | AI and Automation | Cybersecurity | Business Continuity | Vendor Leadership | Investment Planning | Governance | Executive Reporting